

CANDLELIGHT HOMECARE SERVICES

MAKING LIFE EASIER



SPECIALIST CARE FOR
PEOPLE WITH DEMENTIA

 candlelight
homecare services

Care for People with Dementia



What is Dementia?

If you, a friend, or a relative, have been diagnosed with dementia, you may be feeling anxious or confused and uncertain of what the future holds. The term 'dementia' is used to describe the symptoms that occur when the brain is affected by specific diseases and conditions. These include Alzheimer's disease and can sometimes develop as the result of a stroke.

Dementia is a progressive disease, which means that symptoms will get gradually worse and the person affected will become increasingly dependent on other people. Some of the symptoms of dementia include loss of memory, mood changes and communication problems.

Understanding & Respecting Dementia

When a person with dementia finds that their mental abilities are declining, they often feel vulnerable and in need of reassurance and support. The people closest to them - including their carers, friends and family - need to do everything they can to help the person to retain their sense of identity and feelings of self-worth. Despite their illness they should always be treated with respect.

Our care staff are trained to recognise and understand all the sensitive issues that dementia can bring, thus enabling families to feel supported and the individuals with dementia to feel respected and valued.

Caring for someone with dementia

As the disease progresses, the person will become more and more dependent on others, often elderly themselves. Some people with dementia feel exposed and vulnerable and this is magnified if they are not able to remain in their own home. Remaining at home will help to make them feel safe and secure and will also enable them to retain independence in their own way without the terrible emotional upheaval and distress of having to go into a nursing home, away from everything they know and love.

Support for the Family

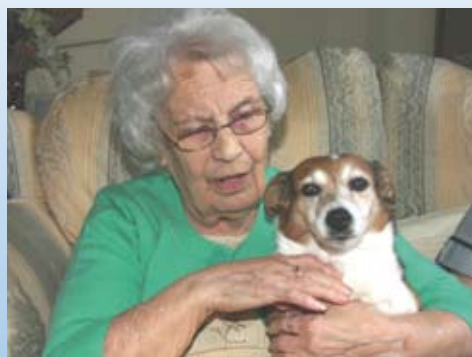
Candlelight offers a Dementia Training Course to those caring for a family relative with the disease. This course aims to give a better understanding of the disease and how to best help your loved ones. If your loved one is already a Candlelight client the training is free.

How can Candlelight help?

If you have dementia, or are caring for someone who has, you may be concerned about how you will cope, now and in the future. At Candlelight we understand this and are here to help you. Our aim is to enable people to remain in their own home for as long as possible by providing the best possible homecare services.

All our care staff receive basic training on caring for people with dementia. Some of them decide to specialise in this area and for them we provide additional above industry-standard training. This in-depth training gives them further insight into the progression of the disease. This enables them to provide expert, sensitive, specialist and supportive care to the individual and their family, including the development of communication aids such as a Life Book.

Apart from assisting with normal everyday tasks, our care staff can provide companionship, respite care and, if required, short or long term 24 hour live-in care. In some areas, a handyman service is available for DIY or gardening tasks.



Your Safety First

All our staff are highly trained and go through rigorous employment and criminal record checks before they are allowed to come to you.

Candlelight is registered with the Commission for Social Care Inspection (CSCI) and accredited by the UK Homecare Association (UKHCA) and the Social Care Association.

We have a proven track record of delivering high quality care for over twenty years. Our clients and their families are always at the centre of everything we do.

So, whatever your care needs, whether it is just a helping hand for an hour or two a day, or more intensive 24 hour live-in care, let Candlelight help you and make your life easier.

For further information about how we can help, contact your nearest Candlelight office, where our friendly advisor will be happy to talk to you.



"The girls are always cheerful and I always feel good when they have been to see me"

What our clients say about us:

'I cannot speak highly enough of the carers who come to me. I would be completely devastated and lost without them. It's so nice to have the same girls regularly, I feel so comfortable with them. Thank You.'

Mrs M, Shepton Mallet

'We look forward to the four visits we receive each day. They are always cheerful and make us laugh'. Mr H, Westbury-sub-Mendip

'The service I receive has always been very good and my life is made much easier by it'. Mr C, Wells

'They are all lovely girls and they make my life so much happier. It brightens up my day'. Mrs H, Holcombe

'Excellent is not enough (praise) for your carers'. Mrs M-C, Frome

'Mum is very pleased with the care she has. The family thank you very much for the care you give her each day'. Mrs E, Street

'The girls are always cheerful and I always feel good when they have been to see me'. Mr P, Wadhurst

'The carers are always so cheerful and helpful; and the office staff very obliging at arranging visits when needed'. Mrs P, Cowbeach

'I would like to say a big thank you for your help. It gives my family a break from coming twice a day to me'. Mrs S, Ringmer

'With the aid of the carers visits to me, it gives me the confidence to stay in my own flat'. Mr G, Heathfield

CANDLELIGHT OFFICES:

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